



virtual feedback

your window to their world

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Increase Sales and Customer Loyalty

- **Demonstrate your commitment to quality service** while discovering what your customers say about your products and services.
- **Immediately improve your products and services** based on the *direct* input of your customers.

Affordable and Effective Market Research

- **Save thousands of dollars** compared to printing rate cards or telemarketing (*only \$150 or \$225 per month*).
- **Increased response rate** compared to traditional market research methods: *"We now receive over a 40% response rate. This number is even higher than expected..." - T. Randolph, V.P. Partners in Projects*

"By using Virtual Feedback...I've seen an increase in sales." - M. Williams, owner FinerArtSource

"We have incorporated how we as a company measure customer service as part of our sales presentations." - T. Haines, President - Relocation Strategies

"Feedback allows us to work on areas in which to improve our services." - T. Randolph, V.P. Partners in Projects

What is Virtual Feedback?

Virtual Feedback offers companies the opportunity to ask and receive feedback from their current customers using online forms, surveys and ratings. All feedback is electronically secured and protected by Virtual Feedback, insuring the credibility and integrity of each customer's response.

Click here to begin using Virtual Feedback to increase sales and customer loyalty while improving your products and services based on *direct* customer feedback.